

Shopping and Asking for Services

Learn!

In a bookstore:

- a) Employee: May I help you? / What's the title? / Do you know the author?
- b) Customer: I'm looking for a recipe book. / Five-Minute Dessert Recipes / Yes, Carol Mills.

In a shoe store

- a) Employee: What size are you? / Would you like to try them on? / Do they fit?
- b) Customer: I am a size 7. / Yes. I would. / No. they don't fit me.

In an electronics store:

- a) Employee: Welcome to... How can I help you? / How about this one? / Here you are. / It's 500 hundred dollars.
- b) Customer: I'm looking for a computer. / I think I'd prefer... / How much is it? / I'll take it.

In a travel agency:

- a) Employee: Please have a seat. / Beach vacations are always popular. / I think I have the perfect beach trip for you.
- b) Customer: We'd like to know about your vacation packages. I like the beach. / But I'd like some fun activities, too.

Work it out!

1 Write S for *salesperson* or C for *customer*.

- a. How can I help you? _____
- b. I'm looking for... _____
- c. What size are you? _____
- d. I'm a size... _____
- e. Can I try it / them on? _____
- f. They don't fit me. _____
- g. How much is it / are they? _____
- h. It is / They are \$... _____
- i. I'll take it / them. _____

Use!

- 1** Write a dialogue with the expressions from the *Work it out!* section and the phrases below.

...some sandals \$24 dollars 5 How about this other model? Here you are.

SALESPERSON: Good morning, _____?

CUSTOMER: _____.

SALESPERSON: _____?

CUSTOMER: I'm size _____.

CUSTOMER: I like them. _____?

SALESPERSON: Sure. _____.

CUSTOMER: They _____.

SALESPERSON: _____?

CUSTOMER: They are very nice. How much are they?

SALESPERSON: Only _____. They are on sale.

CUSTOMER: _____. _____.

SALESPERSON: Thank you. Have a nice day.